

DOW CORNING
WRIGHT
P.O. BOX 100 • ARLINGTON, TN 38002

Attorney Work
Product

December 30, 1992

Helen A. Dovolis, Esquire
Alex B. Leibel & Associates
2926 Dean Parkway, Suite 1300
Minneapolis, MN 55416

Re: Your Client - [REDACTED]

Dear Ms. Dovolis:

We have received your letter and acknowledge your representation of [REDACTED]. Dow Corning is concerned about the well-being of patients who use our products and we are willing to work with you to attempt to resolve this matter.

The claims process is initiated through this office. As a starting point, we will need to obtain [REDACTED] medical records. To that end, enclosed are two copies of an Authorization to Release Medical Information. Please have [REDACTED] sign and date both copies and return them to me along with the names and addresses of all physicians who have treated [REDACTED] breasts.

In addition, we will need to obtain the removed, sterilized implants for examination by our laboratory. Our company policy with regard to claims is based upon this examination. Should [REDACTED] difficulties prove to be related to our materials or our workmanship, we will assume financial responsibility for the reasonable, uninsured, out-of-pocket expenses associated with her corrective surgery. We would also be willing to consider a claim for general damages.

If you have any questions or concerns about our claims process, please feel free to call me. My direct number is 901-867-4543.

Sincerely,

Patricia A. Barnes
Customer Relations Specialist

PAB:jk

Enclosures

DCC-242060917